EXPRESS SERVICE DIVISION

24-Hour Monitoring
service@esi-express.com

ESI-EXPRESS
2200 S Cobalt Point Way
Meridian, Idaho 83642
Phone: (208) 362-3040
SERVICE@ESI-EXPRESS.COM

COMPANY OVERVIEW

OVERVIEW

For 50 years, Engineered Structures, Inc. (ESI) has earned a reputation for excellence in construction across multiple sectors nationwide including commercial structures, multifamily properties, grocery, retail, healthcare, education, manufacturing, industrial and more.

Headquartered in Meridian, Idaho, ESI is Idaho's largest privately-owned construction company consistently ranked in the Top 400 General Contractors in the nation according to Engineering New Record (ENR). ESI is deeply committed to making an enduring impact in the communities we serve.

ESI EXPRESS SERVICE DIVISION

ESI's Express division is a knowledgeable and reliable team of service managers and hands-on, self-performing service superintendents. Our team is on-call 24/7 to handle any size job from check-stand repairs to large structure remodels. We partner with national customers for tenant improvements, repairs, general service and maintenance and warranty work.

Once we obtain an opportunity from our customer, we handle all logistics planning with customer service focus front of mind. Express has in-house estimating resources as well as strategic resources and buying power in all major markets. We construct the plan and schedule to least impact our customers and operations. We develop a plan to come in under budget and ahead of schedule. During the project, communication is key and our protocol is regular weekly, or as needed owner reports with photos and progress. Our main objectives are first choice customer service, communication and finishing strong on every project.

REMODEL AND RENOVATION

PREVENTATIVE BUILDING MAINTENANCE

EQUIPMENT REPAIR

SCOPES OF WORK

Ada Carts
Apartment Unit Turns
Appliance Repair
Building Code Upgrades
Carpeting
Cart Caddy
Cart Corrals
Ceiling Tiles
Check Stands/POS
Concrete
Decor
Demolition
Drywall
Electrical
Facility Maintenance
Fixturing
Flooring
Furniture Moving
General Carpentry
Grease Trap Repair
HVAC
Landscaping & Irrigation
Leak Detection
Lighting
Paint
Parking Lot Repair
Plumbing
Power Washing
Recycling/Disposal
Refrigeration
Restaurant Equipment
Restroom Repairs
Restoratiom/ Remediation
Roofing
Snow Removal
Structural
Stucco
Wall Hanging
Water Damage
Windows And Doors
Warranty

EXTENSIVE PROJECT EXPERIENCE

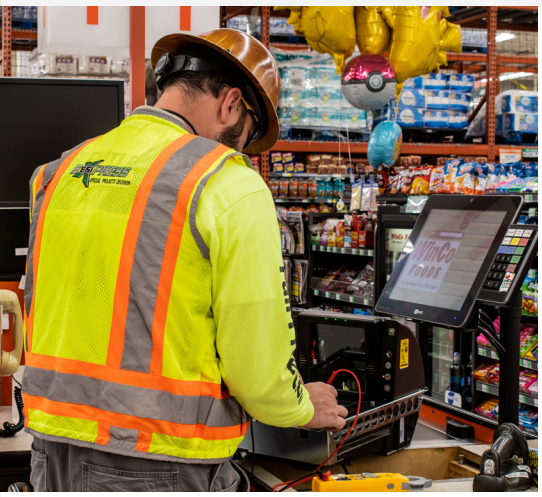
Service Division's promise to our clients is to provide professional, exceptional quality contractors they can rely on anywhere on time, every time - no matter how remote the location or what time of day. We understand that business hours are not always 8-5 and when you need our assistance, you need it now! Licensed across the U.S. ensuring that your need, planned or crisis, will be addressed as soon as possible.

- Timely Response
- National Coverage
- Professional Service
- Minimized Sales Disruption
- Customer Safety
- Peace of Mind

NATIONAL CUSTOMERS

Some of our national customers include:

Whole Foods	1,000+ work orders
Starbucks	7,000+ work orders
Fred Meyer	1,000+ work orders
Shamrock Foods	500+ work orders
Krispy Kreme	500+ work orders
Albertsons	300+ work orders
QFC Grocery	300+ work orders



CONTACT INFORMATION

ESI-EXPRESS' MAIN OFFICE:

Firm Name: ESI-Express

Address: 2200 S Cobalt Point Way
Meridian, Idaho 83642

Telephone: (208) 362-3040

Fax: (208) 362-3113

Email: service@esi-express.com

EXECUTIVE POINT OF CONTACT

Name: Kevin Castner, Division Director

Mobile: (208) 565-9406

Email: KevinCastner@esi-express.com

BUSINESS DEVELOPMENT POINT OF CONTACT

Name: Tanner Job, Business Development Manager

Mobile: (208) 616-3030

Email: TannerJob@esiconstruction.com

RESPONSE TIMES:

Emergency:	4-hour response / resolved in 24 hours
Urgent:	24-hour response / resolved in 48 hours
Standard:	48-hour response / resolved within 7 days
Planned:	48-hour response / resolved as scheduled